

Reservations: 1300 13 13 90
Customer Service: 1300 720 055
Roadside Assistance: 1800 625 035



Rental Agreement

Customer Name

Privilege ID

Vehicle Category/Group

Reg No

1DG91D

Colour

Bay No

266

Date

Time

Thank you for renting with Europcar. To ensure that your rental is as straight forward as possible, please familiarise yourself with the information contained in this envelope.

Inside you'll find: Your Rental Agreement, Terms and Conditions of Rental, useful information you may need during your rental and your vehicle keys. Please take time to check

the enclosed information before setting off on your journey.

During your rental - Please keep this envelope with you at all times, it contains all the information you will need in any event.

Europcar wishes you a safe and pleasant journey.

Important Information

Driving In Australia

Please note the following Australian Road Rules:

- You must drive on the **LEFT HAND SIDE** of the road
- Seatbelts are compulsory for all passengers
- Speed limits are sign posted & range from 20km/ph to 110 km/ph
- Children under 7 years of age must travel in a child restraint
- Refer to the Terms and Conditions for areas in which the vehicle cannot be driven. Australia is a vast continent where not all roads are fenced. Livestock and wild animals may wander onto the roadway especially from dusk onwards. Please drive with extreme caution in these conditions.

Daily Charges

Rental days are calculated on a 24 hour basis. If you collect your vehicle at 8am, one day's charge will take you through to 8am the following day. We allow a grace period of 30 minutes for the return of the vehicle but after that time you will be charged one full day's extra rental.

Fines and Infringements

Speeding and traffic fines and parking infringements are your responsibility. We charge for the administration required to forward any fines, infringements or penalties to the relevant authority.

Roadside Assistance

Roadside Assistance is available 24 hours per day across Australia by phoning 1800 625 035. Inherent mechanical faults receive free Roadside Assistance but fees apply for all other Roadside Assistance including:

- Refuelling;
- lost keys;
- keys locked in the vehicle; or
- flat batteries (not due to a mechanical fault).

Breakdown

You must notify us immediately if:

- a warning light appears;
- you become aware of low engine oil, brake oil or engine coolant levels or tyre pressures; or
- the vehicle develops any fault.

Contact details can be found in the vehicle and in the Rental Agreement. Do not drive the vehicle unless we have authorised you to do so.

Repair

Unless you have our prior authority you must not:

- let anyone work on the Vehicle;
- arrange or undertake any repairs to it yourself; or
- arrange towing or salvage of it.

Any reimbursement for pre-authorised expenditure for repairs, towing or salvage is subject to...

Vehicle Accidents

If you are involved in an accident:

- move the vehicle out of the path of other traffic once it is safe to do so;
- make it secure;
- remain with it until the arrival of a tow or salvage operator; and
- photograph all damage to vehicles and property.

All vehicle accidents must be reported to us immediately on 1800 625 035 and an Incident Report Form must be completed. When returning a damaged vehicle, please allow enough time (up to 30 minutes) for our staff to inspect the vehicle and process the damage claim.

You must also immediately report to Police a vehicle accident in any of the following circumstances:

- a person is injured;
- the other party fails to stop or exchange details;
- a vehicle is towed away;
- a driver appears to be under the influence of alcohol/drugs.

In an emergency, if someone has been seriously injured or requires urgent medical help, contact the Emergency Call Service by phoning Triple Zero (000).

Please record these details about the accident:

Date of accident: _____ Time: _____

Location of accident: _____

Towing company: _____ Ph: _____

Please record these details about the other vehicle involved:

Vehicle Registration Number: _____

Make and Model: _____

Driver's Name: _____

Driver's Address: _____

Driver's Email Address: _____

Date of Birth: _____ Home Ph: _____

Work Ph: _____ Mobile: _____

Driver's Licence No: _____ Expiry Date: _____

Owners Name and Address (if different to driver): _____

Insurance Company: _____

Policy Number: _____

Police Officer's Name: _____ Event # _____